



Comparison – Portal Purchased vs. Brought from Home

Device's Purchased via LWT Portal	Device from Local Supplier or other Online store
<ul style="list-style-type: none"> ✓ Standard with 3 Year Warranty (inc battery) ✓ Warranty Claims managed on behalf of families by BSC IT ✓ Insurance Claims managed on behalf of families by BSC IT ✓ Manufacturer Endorsed Technician onsite twice weekly for warranty and insurance repairs ✓ Accidental Damage Cover for drops, spills and other damage included ✓ Loan Device available whilst repair takes place ✓ All software pre-installed (Office etc) ✓ Same device as everyone else that has purchased from portal ⚠ Limited range of options specific to requirement ⚠ Stock midyear can be low if purchasing a new device 	<ul style="list-style-type: none"> ⚠ Has 12 months warranty unless you pay extra ⚠ Warranty claims are the responsibility of the family ⚠ Warranty most likely Return to Base (Send Away) ⚠ Insurance claims are the responsibility of the family ⚠ Maintenance of device is the responsibility of the family (Updates, Upgrades, Security etc) ⚠ Accidental Damage Cover for drops, spills and other damage extra cost. ⚠ Excess from Home and Contents Insurance usually costs more than device. ✓ Support to connect to Wifi ✓ Support to connect to printers ✓ Support to have Department software installed ✗ No Loan Device available if sent for repair ⚠ Most likely has Windows Home and/or S Mode